Quick Guide for FILERS

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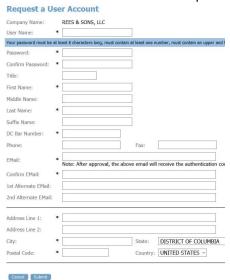


REQUESTING AN ACCOUNT

- 1. Click Request Account on 'Login' page.
- 2. Read User Agreement, click the agreement radio button, and click the Submit button.
- 3. Select the appropriate **User Role** and click **Next**.
- 4. Select an **Organization**. View the System's current listings by clicking the arrow in the **Existing** drop-down field and scrolling through the names. Click on the appropriate organization.



- 5. If the organization is not listed, click the radio button **New** and type the name in the provided field.
- 6. Create Profile. Fields marked with an asterisk are required.



7. Login after the account is approved and an

2 ENTERING A NEW CASE

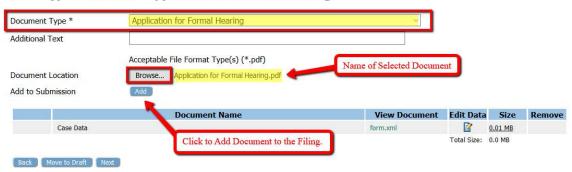
- 1. Click the **New Case** button; New Case select the correct **Court**; choose the **Case type.**
- 2. Case Initiation Page Fill in the required fields.
 - a. Click the appropriate button to input party information.
 - b. Add all parties one at a time
 - c. Click **Next** to move forward.

Case Initiation: First Time Application for Formal Hearing



- Back Save to Draft Next
- 3. Add Documents Page Use the dropdown to select the Document Type.
 - a. Optional Additional Text will display on the docket listing.
 - b. Search for the document by clicking Browse.

Case Type: First Time Application for Formal Hearing



- c. Click Add to upload the document to the submission.
- d. Add subsequent documents one at a time. The total submission size must be less than 30 MB.
- e. With all items added, click Next.

NOTE: Some Document Types may gray out the **Browse** button and make it unavailable for selecting. Click the **Add** button; further information may be required.

- 4. Review and Submit Page View, add, or remove documents from the filing.
 - a. The optional Client # field is a convenience for filers with an internal filing system.
 - b. If desired, add a note to the clerk using the text field provided.
 - c. Click the button Submit the Filing.

SENTERING AN EXISTING CASE

- Click the Existing Case button.
 Existing Cases
- 2. Enter the case number in the provided field and click the eFile button. Alternately, find the case in the case listings displayed at the bottom of the page and click the hyperlink "eFile" from its line.
- 3. Proceed by following steps 3 and 4 in **Entering a New Case** listed above.



Home

1. To check status, from the **Home** Page, click the button **My Filings**.

New Case

File a new case or start an appeal

Perform case actions: eFile, Search, View History, Service List

My Filings

Check the status of my filings

Draft Filings

(2) Finish filing an incomplete filing

Notifications

(4) Review your Notifications

- 2. On the **Filing Status** page, set the date to include the date of submission and click **Go** to locate the submission listing.
- 3. The **Status** column is on the right. Click on the status link to view more details about the filing, including links to a receipt and, if the status has received "Filed" or "Filed-Presented to Judge," potentially to file-stamped documents.



- 4. If the status is **Rejected**, click the status link to view the reason for rejection.
- 5. A filing rejection will generate a "one-time-use" Resubmit button to the right of the status column.



Clicking **Resubmit** will cause the eFlex system to clone the information in the rejected submission for use in a new submission and will route the user to the page where documents are added so the corrections can be made. The user MUST continue through the new case or existing case submission process until the message that the filing has been submitted to the court is received.

6. Upon clicking **Resubmit**, the **Rejected** status will switch to **Resubmitted** to indicate the submission was cloned. The button will disappear. If the filing is not submitted to the court when the button is activated, it will be stored in the **Draft Filings**.

NOTIFICATIONS

Notifications are the official court communication regarding eFiling activity on a case. To obtain the *official* notification, the user must login to the eFiling system. The user may also get *unofficial*, courtesy emails regarding efilings to the user's case

1. On the **Home** page, click on the **Notifications** button, or hover over the **Cases** Tab and select **Notifications** from the drop-down list.



2. Notifications with bolded green headings are "Unread" Notifications. Additionally, unread notifications have a closed envelope to the left of the listing. This status is displayed when the page has been "refreshed" by exiting the page and coming back.



- 3. To open the Official Court Notification, click on the hyperlink **Document Title**.
- 4. The **NEF** (Notice of Electronic Filing) will display in a new browser tab.
 - a) The top of the NEF contains case-related information, including what **document(s)** were filed and triggered the NEF to be sent.
 - b) The bottom portion of the NEF indicates the **service requirements** at the time the listed document was submitted. Future or past submissions may have different service requirements.



- c) Persons being served via the email system are listed first on the NEF.
- d) Persons still requiring service by traditional means are listed under the second heading.
- 5. To view document(s) on the Notifications page, click the hyperlink title listed under the NEF title. The time-stamped document will display as a pdf. Users may choose to download hard-copies for their records.



- 6. The system performs an auto-clean out 60 days after the NEF is delivered. Users can clean up the page manually by using the checkbox in combination with the delete button.
- 6 CASE INFORMATION

The **Cases** page gives the user easy access to cases, documents filed to the case, and to the service list information associated to a particular case at the time of the query.

1. To navigate to the **Cases** page, click on the **Existing Cases** button on the Home page, or hover over the **Cases** Tab and select **Cases** in the drop-down list.



2. To view case information, type the case number in the provided text field and click the **History** button. A case summary will display in a new browser tab. The User may also locate the desired case on the table display and click the hyperlink case number.

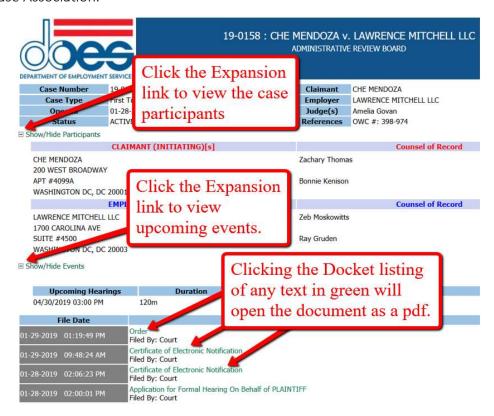


3. To view who has been electronically served and who needs to be served by traditional means, click the **Service List** button which will open a new tab and display the **Certificate of**

Service. This may also be accessed by locating the desired case in the table and clicking on the **Service List** hyperlink on the right.



NOTE: Although any user with a correct case number can file, users will not be able to view a case history unless they are party to the case or counsel of record on the case. Pro Se filers may need to file a Notice of Case Association.



- **4.** Within the **Case Summary** page, Click **the Show/Hide Participants** expansion link to view the case participants.
- 5. Click the **Show/Hide Events** expansion link to view scheduled upcoming hearings or events.
- **6.** Clicking the docket listing of any text appearing in green will allow the user to either open or save the document.

